

Training & Education Lead



Details

Under the direction of the Director, Training & Education Services, the Training & Education Lead is responsible for teaching curriculum to design industry professionals, specifically around Product Definition, Interaction Design, Visual Interface Design and Collaboration with cross-functional teams. The Lead will monitor current industry trends, challenges and opportunities to help identify appropriate curriculum extensions and updates. In close collaboration with the Director, the Lead will also develop and expand the current CooperU training materials in context of the organization's strategic and operating plans.

If you've got what it takes, please email us your resume along with cover letter (stating why you want to work at Cooper) to careers@cooper.com



Key Responsibilities

- + Teach industry specific professionals (to include Designers, Product Managers, etc.) who wish to build and/or broaden their skills in product and/or service design
- + Design and facilitate custom coaching and training initiatives and workshops with client companies
- + Identify and create new course and workshop offerings
- + Work with clients to help instill a corporate culture that can embrace and institutionalize UX Design and integration of new practices into existing organizational structures
- + Work as a liaison between the outside design world and Cooper training opportunities - identifying market gaps and developing strategies that satisfy the needs in the marketplace
- + Assist in developing and implementing marketing plans and projects for training and education offerings
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Skills and experience we are looking for

- + BA/BS or equivalent work experience
- + 5+ years experience of design experience, ideally in design consulting or creative professional services
- + 1-2 yrs public speaking experience (conferences, professional organizations, etc.)
- + Demonstrated ability to teaching and coach in a consultative capacity
- + Excellent communication, presentation and computer skills (Proven ability to prioritize and manage multiple projects simultaneously in a fun, fast-paced environment; solid and proactive problem solving skills)
- + Exceptional interpersonal skills - must love and thrive in a collaborative work place
- + Market expertise in high tech, financial services, telecom, and healthcare ideal